

Firetrace Quality Policy

It is the policy of Firetrace :

- to understand the requirements of the customers and to consistently provide an excellent standard of overall quality, without detriment to our competitive position in the market.
- to continually explore and develop the most efficient methods of manufacture and supply in order to maintain our existing quality at a competitive price.
- to ensure that all staff understand the importance of quality in their work, by reference to the applicable company processes and their objectives.
- to address the elements of BS EN ISO 9001:2015 within a Quality Manual which contains policy statements relating to each element, and references to procedures which contain objectives relevant to that element.
- to establish an ongoing objective within each procedure thus ensuring that all relevant functions and levels have identified objectives.
- To establish additional short or medium term objectives relating to facilities, systems, market position etc to develop a culture of continual improvement within the Company. These are established under the policy of the Company and are published, reviewed and progressed at both annual review and other relevant meetings.
- to provide training and communications such that all staff can participate in and contribute to the objectives of the Company
- to ensure that we comply with all statutory and regulatory requirements which impact upon our product.

.....
Andy Melton

Stored as page 2 of procedure No 9 of the Quality System.

